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## FREQUENTLY ASKED QUESTIONS

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### Customers

**Q What is your new legal name and do you have documentation to support the change?**

**A** Yes. Core & Main LP has provided a letter announcing our name change and effective date. Please visit, [coreandmain.com](http://coreandmain.com) to download a copy of the letter.

**Q When paying my invoices, who do I make the check payable to?**

**A** Core & Main LP

**Q Where do I mail my payments?**

**A** For most customers, the remittance address is not changing. Please check your invoice or statement for the most current remittance address.

**Q Will your EIN number be changing?**

**A** No.

**Q Where can I get a copy of your new W-9?**

**A** Please visit [coreandmain.com](http://coreandmain.com) to print out our new W-9 form.

**Q Will I need to complete a new credit application?**

**A** No. The terms of any prior credit application completed by you shall continue to govern any future purchases on your account.

**Q What if my purchases are exempt, do I need to supply a new tax certificate?**

**A** Yes. If your exemption certificate requires the name of the supplier, we will need an updated certificate with "Core & Main LP" listed as the supplier. As of today's date, please email your certificates to: [hdswwfp.taxhelp@hdsupply.com](mailto:hdswwfp.taxhelp@hdsupply.com)  
(An updated link with [coreandmain.com](http://coreandmain.com) will be provided in the near future)



**Q What about my existing account with HD Supply or its other business units? Can I still send my payments together?**

- A** If you were transacting business with HD Supply or any of their business units, those relationships will remain unchanged. Those accounts will be completely separate from your transactions with Core & Main LP.
- A** All future Core & Main LP payments should go to the remittance address on your Core & Main LP invoice or statement.

**Q What will happen with Online Advantage (OA) and Online BillPay? Will anything change?**

- A** No. Customers will not have to re-register, and we don't anticipate anything different as a result of the name change.

**Q Who do I contact if I have additional questions regarding my account with Core & Main LP?**

- A** Your local branch, sales representative and credit manager are available to assist you with any questions you may have regarding your account.